



Video Intercom of NAVIKAH RESIDENCE in Cambodia

Industry
Residence

Location
Cambodia

Solution
Video Intercom

About Client

NAVIKAH RESIDENCE is a high-end residential apartment complex located in Phnom Penh, Cambodia. The project consists of a single residential building with approximately 80 upscale housing units. The residents are predominantly mid-to-high-end clients who value high-quality, convenient, and secure living environments. They expect modern intelligent solutions that enhance visitor management and community safety. At the same time, some residents may not be familiar with advanced technology, so the system needs to be easy to use and supported by accessible technical assistance.

Requirement

Develop an integrated video intercom system that combines communication, security, and remote monitoring functions for visitor calling, identity verification, access control, and surveillance.

The system must support centralized management and unified control to enable efficient administration of all outdoor stations and indoor monitors from a management center.

Improve community security by streamlining the visitor reception process and effectively identifying and intercepting unauthorized visitors.

Ensure system stability and ease of operation to accommodate residents with varying levels of technical proficiency.

Provide simple and clear user training as well as local technical support to assist residents unfamiliar with high-tech systems.

Solution Details

Product Configuration

- 1 unit of building outdoor station has been installed for visitor calling and identity verification at the entrance.
- Multiple units of indoor sub-monitors have been installed for residents to answer calls, open doors remotely, and monitor visitors.
- 1 management center unit has been installed for centralized system management and control.

System Functionality

- Integrated functions including visitor calling, access control, and remote video surveillance to meet communication and security needs.
- Centralized management platform enabling community administrators to monitor visitor flow and resident access status in real time.
- User-friendly interface designed to lower the operational barrier for residents.

User Training and Technical Support

- Simple and clear training sessions and operation manuals are provided to address residents’ unfamiliarity with advanced systems.
- Localized technical support services ensure system stability and quick resolution of resident inquiries and technical issues.

System Benefits

- Realizes intelligent security and convenient visitor management, enhancing residents’ sense of safety and living quality.
- Simplifies visitor reception procedures and improves community management efficiency.
- Stable and easy-to-use system that meets the standards of a high-end smart residential community.



Configuration

System	Type	Model
Video Intercom	Management Center	VG10-B21A
	Indoor Monitor	VT07-B26L-W
	Outdoor Station	VEX-B21L

